**Indicators of Performance – IO4 – CARITAS (PL) –**

The grid below is useful for monitoring the IO4 activities. It starts up from two main dimensions concernig the planned service for NEETs, such as Attraction and Management, and, more, Communication activities to be done as well.

This is a step by step scheme, that we suggest to fill at least monthly.

Indicators was made starting from your contributions to explain your service,as you shared with Lynx: “Planning new service idea” and “Practical description of new service”.

In the column “measure”, please insert a numeric value.

In the column “Details” you can write some details concerning the indicators, as they are linked to the activities.

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| --- | --- | --- | --- | --- |
| **Objective** | **Activity** | **Indicator** | **Measure** | **Details** |
| Attraction | NEETs ‘ Selection | N. of past days from the beginning of testing phase (15/06/16) to selection of participants |  |  |
| n. of involved professionals in this phase |  |  |
| Adoption of tools | n. of specific tools for NEETs selection |  |  |
| Tipology of involved NEETs | N. of 18-24 Y.O. NEETs |  |  |
| N. of 25-29 Y.O. NEETs |  |  |
| N. of females NEETs |  |  |
| N. of Males NEETs |  |  |
| N. of involved graduated NEETs |  |  |
| N. of subscribed learning agreements |  |  |
| Management | Learning activities | N. of involved teachers |  |  |
| N. of learning activities done |  |  |
| n. of evaluation forms given to NEETs |  |  |
| n. of evaluation forms filled by NEETs |  |  |
| % of fully satisfied participants |  |  |
| N. of reported studies |  |  |
| Counselling service | Average N. of counselling meetings for involved youngster per month |  |  |
| Communication and dissemination | Promotion of service by social networks | N. of activated pages on social networks |  |  |
| Overall N. of followers |  |  |
| Average N. of posts per month on the social media channels |  |  |
| N. of resource working on social networks communication |  |  |
| Off line communication | N. of flyers |  |  |
| N. of posters |  |  |